# TOURISM OSPITALITY JOBS IN H EMAND

2002 –2012 Occupational Proj	** Total	1st Qtr. 2005	
Occupational Title	Minimum Education Requirements		Hourly Wage Range
First-Line Supervisors/Managers of Housekeeping and	Work Exp. in a related occ.	Openings 120	\$ 9.07 - 13.70
Janitorial Workers	Work Exp. III a related occ.	120	Ψ 3.07 - 13.70
First-Line Supervisors/Managers of Food Preparation	Work Exp. in a related occ.	480	9.43 - 14.04
and Serving Workers First-Line Supervisors/Managers of Personal Service Workers	Work Exp. in a related occ.	100	10.08 - 16.34
Food Service Managers	Work Exp. in a related occ.	140	15.66 - 25.14
Waiters and Waitresses	Short-term Tng. & Exp.	2,510	\$ 5.90 - 6.98
Bartenders	Short-term Tng. & Exp.	370	5.90 - 7.04
Cooks, Fast Food	Short-term Tng. & Exp.	640	5.90 - 7.05
Combined Food Preparation and Serving Workers, Including Fast Food	Short-term Tng. & Exp.	1,850	5.93 - 7.01
Dishwashers	Short-term Tng. & Exp.	320	5.95 - 7.12
Maids and Housekeeping Cleaners	Short-term Tng. & Exp.	510	5.95 - 7.43
Dining Room and Cafeteria Attendants and Bartender Helpers	Short-term Tng. & Exp.	170	5.95 - 7.73
Amusement and Recreation Attendants	Short-term Tng. & Exp.	120	5.97 - 7.16
Counter Attendants, Cafeteria, Food Concession, and Coffee Shop	Short-term Tng. & Exp.	350	6.01 - 7.70
Food Preparation Workers	Short-term Tng. & Exp.	1,270	6.06 - 7.88
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Short-term Tng. & Exp.	1,040	6.27 - 8.70
Hotel, Motel, and Resort Desk Clerks	Short-term Tng. & Exp.	190	6.58 - 8.74
Laundry and Dry-Cleaning Workers	Modterm Tng. & Exp.	190	<b>\$</b> 6.28 - 8.65
Pest Control Workers	Modterm Tng. & Exp.	90	6.79 - 13.48
Cooks, Institution and Cafeteria	Long-term Tng. & Exp.	230	<b>\$</b> 6.02 - 7.94
Bakers	Long-term Tng. & Exp.	60	7.05 - 10.30
Cooks, Restaurant	Long-term Tng. & Exp.	570	7.11 - 10.09
Gaming Dealers	Postsecondary voc.	140	<b>\$</b> 5.87 - 7.01
Chefs and Head Cooks	Postsecondary voc.	190	7.09 - 18.59

<sup>\*\*</sup>Total Annual Openings = New job growth plus replacement needs due to turnover.

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#### FEBRUARY, 2006

# **Occupations in the Spotlight**



## **Combined Food Preparation & Serving Workers**



Perform duties, which combine both food preparation and food service.

- Knowledge of principles and processes for providing customer and personal services
- Knowledge of principles and methods for showing, promoting, and selling products or services
- ♦ Knowledge of mathematics and English language

## Required WorkKeys® Scores:

AM LI RI 3 4 4

#### **Food Service Manager**



Plan, direct, or coordinate activities of an organization or department that serves food and beverages.

- Knowledge of business and management principles
- Knowledge of principles and processes for providing customer and personal services
- Knowledge of economic and accounting principles and practices
- Knowledge of principles and procedures for personnel recruitment, selection, training, compensation and benefits

## Required WorkKeys® Scores:

AM LI RI 5 5 4

AM = Applied Mathematics LI = Locating Information RI = Reading for Information

WorkKeys® assessments give students and workers reliable, relevant information about workplace skill levels. Combined with information about skill levels required for jobs, assessments information can help students make better career and educational decisions. Louisiana uses three WorkKeys® assessments as the foundation for awarding career readiness certificates. For more information, contact the Workforce Education and Training Office at the Louisiana Board of Regents (225-342-4253).

# LOUISIANA Opportunities in



This diverse Career Cluster prepares learners for careers in management, marketing, and operations of restaurants and other food services, lodging, attractions, recreation events and travel-related services.

## **FASTEST GROWING JOBS**

Cooks, Restaurant

Chefs and Head Cooks

Waiters and Waitresses

Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop

Combined Food Preparation and Serving Workers, Including Fast Food

Louisiana Department of Labor
Office of Occupational Information Services
P.O. Box 94094
Baton Rouge, LA 70804-9094
Phone (225) 342-3141
TDD Toll Free (866) 277-9317
FAX (225) 342-9192

"This document was produced as a collaborative endeavor between the Louisiana Departments of Labor, Education and the Board of Regents".

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# Reference Center:

Louisiana Department of Labor - http://www.LAWORKS.net

Occupational Information – go to Career Services http://lavos.laworks.net

Louisiana Employment Outlook http://www.laworks.net/qm\_employmentprojections.asp

Louisiana Technical Colleges - http://www.ltc.edu/home.htm

Financial Aid http://www.osfa.state.la.us/

Louisiana Board of Regentshttp://www.regents.state.la.us

Louisiana Community & Technical College System http://www.lctcs.net/

ACT http://www.act.org

National Career Clusters http://www.careerclusters.org



This brochure is designed to provide assistance to students as they prepare to make decisions about course selection, their career options and future plans.

The Career Options Law (Act 1124) mandates that all high school students have a five-year educational plan and that all high schools offer career majors/areas of concentrations. It is the intent of the law that students have a focus while in school to help make learning more relevant and meaningful.

Students in 6<sup>th</sup> – 8<sup>th</sup> grades must complete at least six career awareness activities which help students to develop a five-year educational plan. It also requires school systems to offer areas of concentrations to address students' interests.

### The Five-Year Educational Plan

Students must complete this plan at the end of their 8<sup>th</sup> grade year with input from their counselor and/or advisor and family. This plan must be reviewed and revised on an annual basis throughout high school with student, parent and counselor/advisor signatures each year.

# **TOP EMPLOYING INDUSTRIES**

Industry (based on North American Classification System NAICS)	2002	2012	Number of New Jobs	Percent Change
Full-Service Restaurants	53,130	74,290	21,160	39.9%
Limited-Service Eating Places	65,405	81,140	15,735	24.1%
_Traveler Accommodation	24,290	26,740	2,450	10.1%

# **Hospitality and Tourism Cluster**

High School Areas of Concentrations (2006 – 2007)

Diploma Endorsements will help provide for students the preparation necessary for college and/or a career. By the same token employers will be getting better prepared workers, and higher education institutions will have students better prepared for success in their post secondary institutions. These endorsements help students to maximize their 11th and 12th grades, encourage more students to take Advanced Placement courses, encourage students to take advantage of career and technical education courses and opportunities, as well as hold high schools accountable for what is taught during the 11<sup>th</sup> and 12<sup>th</sup> grades. Students can complete the necessary requirements for two different diploma endorsements:

- Academic Endorsement
- Career and Technical Endorsement

Please see your guidance counselor for further details.

The Louisiana WorkReady! Certificate is a portable credential that signifies to an employer that an individual has achieved acceptable levels in the foundation skills necessary for success in the workplace and gives Louisiana citizens a "key to work". Issued by the Workforce Commission, the Certificate is a tool that helps employers identify qualified candidates to fill the openings they have in their businesses.

People who attain the Certificate, which will display their workplace readiness skill levels, will have an advantage as they pursue their career goals. The Certificate increases the likelihood that business will receive a well-trained, highly skilled worker and that education will prepare students for available jobs. For more information, contact the Workforce Commission at 225-342-2094 or the Board of Regents at 225-342-4253.

## **Career Cluster**

Hospitality and Tourism

## **Areas of Concentrations**

Culinary Arts
Tourism and Lodging

### Post Secondary Programs

Restaurant, Food & Beverage Services
Culinary Arts
Service Management
Food Service
Hospitality and Tourism
Lodging Management
Travel and Tourism

# Training Programs Related Certification(s):

ProStart
Skills for Success-Food & Beverage
Division
Skills for Success-Rooms Division

For more information on course selection visit our web site:

http://www.doe.state.la.us/lde/curriculum/home.html